

Stakeholder Management [2 days]

Program Objectives

Concepts and tools in this program will help you be more effective in establishing and maintaining workplace relationships by:

- Building constructive relationships in the workplace
- Identifying and understanding who your stakeholders are
- Knowing what to communicate and how to communicate effectively
- Building interdependent relationships for ultimate results
- Managing conflict in the workplace to ensure that all stakeholders work together towards aligned objectives
- Building High Performing Teams through constructive team relationships

The Stakeholder Management program is aligned to two unit standards namely:

- US 114226 Interpret and manage conflicts within the workplace, NQF level 5 (8 credits).
- US 252027 Devise and apply strategies to establish and maintain workplace relationships, NQF level 5 (6 credits).

By completing this program and the portfolio of evidence the learner will obtain 14 credits towards a qualification in Generic Management.

Topics

- Building Constructive Relationships
- Who are my Stakeholders?
- How and what to Communicate
- Building Interdependent Relationships
- Managing Conflict in the Workplace
- Building Relationships with your Team

The duration of the program is 2 days with theory as well as application including case studies, individual exercises, group exercises and assessments/evaluations. There is a Portfolio of Evidence that must be submitted 8 weeks after the workshop for SETA Accreditation and declaration of competence.

